

DID YOU KNOW?



Interesting Facts & Anecdotes from your District Operations and Member Services Committee

November 2013

Did you know?....

This month, the NACD DO/MS Committee offers a little change of pace for the Did You Know. In this edition, we will provide a tool to help you evaluate your district.

Below are 10 desirable components of effective districts. Read each one carefully to determine how it applies to your district. Give it a score of 1 to 10, with 10 being "excellent". A 5 or 6 would be considered "good enough". Write your scores down. When you have completed all 10, add up the ratings to see how you assess your district; a perfect score is 100.

To get the most out of the exercise, be sure to look at more than just your total score; take some time to carefully examine each component individually.

- Which ones do you rate high (7-10)? What does your district do to keep them at that quality?
- Which ones do you rate low (1-4)? What can your district do to improve in those areas?

If all board members do this, it might be quite enlightening to share your individual ratings with each other.

The 10 Components:

1. Dedicated, effective supervisors/directors and district leadership
2. Skilled and knowledgeable employees
3. Clear sense of direction and purpose
4. Defined, written ways to do business
5. Processes to monitor and evaluate operations – internal performance audits
6. Effective collaborative partnerships
7. Informed and involved publics
8. Stable resources and financial base
9. Effective involvement in political processes – local, state, national
10. Adaptability – recognize, accept, and internalize purposeful change

For districts really serious about being effective, ask several partners to rate your district on these 10 components, and then share their ratings with you individually or in a partner meeting. Be sure to ask why they rated each component as they did.

Making every Did You Know? statement be completely accurate for all states is impossible. The DO/MS Committee requests your understanding. We also invite you to find out what your state and local laws and policies say about any particular item.