

# Attention NACD Members

*Let's face it; all of us have dealt with difficult people at one time or another. Now, there is a new series in AgLearn to help you develop the skills you need to work with difficult people.*

This new series is titled **Fundamentals of Working with Difficult People**. Each one hour course listed below is available at **no cost to you** since your agency has prepaid for your license!

*Click on the titles below to add these resources to your learning plan today.  
(Remember to have your eAuthentication ID and Password ready)*



## Online Courses Available 24/7

### [How to Work with Aggressive People](#)

Through this course, you will obtain a set of tools and techniques suited to the particular type of aggressive person you may be dealing with.

### [How to Work with Negative People](#)

Learn the characteristics of some common types of negative people you may encounter within the workplace, and strategies to help you deal with their behavior.

### [How to Work with Procrastinators](#)

Reduce the negative impact procrastinators can have in the workplace, by having a set of tools and techniques suited to the particular type of procrastinator you may be dealing with.

### [How to Work with Manipulative People](#)

This course provides an overview of manipulative behavior and discusses effective strategies for dealing with it, such as setting healthy boundaries and confronting the manipulative person.

### [Identifying Difficult People](#)

Learn methods to help you recognize the characteristics of some common types of difficult people, better understand their motivations, and begin to deal with them more effectively.

### [How to Work with Self-serving People](#)

Gain an understanding of two common types of self-serving people (arrogant people and busybodies) and the strategies you can use to deal with them.

### [Dealing with Micromanagers](#)

Learn strategies for how to deal with a micromanager appropriately.

**Find many more resources by searching the [AgLearn Catalog!](#)**

