

Step-by-Step: Logging into your NACD Account

1. To create an account or reset your password, click on the “Forgot Password?” link. Please do **NOT** click on the “create an account” link. Doing so will not tie your organization’s information to your NACD login information, which is a necessary step.

NACD Account Login page showing the "Forgot Password?" link circled in red. The page includes fields for Login Name and Password, a "Log In" button, and social media sign-in options (Facebook and Twitter). A "Create an account" link is also visible, crossed out with a red X. A "Secured by Onehate" badge is present at the bottom of the login form.

2. On the “Forgot Password?” page, enter the email address associated with the account and click “Send Recovery Email.”

NACD "Help With My Account" page. The page features a central text input field and a "Send Recovery Email" button. The text above the input field reads: "If you forgot your login name or password, enter the e-mail address associated with your account and we'll email you a link to recover that information." The page includes a "Powered by NeonCRM" watermark at the bottom right and a footer bar with social media icons.

3. Click the first link in the email to set up your profile and password. Make sure you select an **organizational** account rather than an individual account, and you **must** fill out the fields for “First Name” and “Last Name.”